

# Dell Technologies Windows Server 2016, 2019 and 2022 OEM downgrade kits availability at the time of server purchase

Summary: This article provides information about factory installed Windows Server 2019, and Windows Server 2022 OEM downgrade kits available to customers when purchasing a Dell ... View More

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# **Article Content**

#### Instructions

# Guidelines

Note: Dell only provides downgrade media kits for Windows Server operating systems with a factory order. Downgrade kits are not available after the point of sale.

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Customers can purchase a Dell Technologies PowerEdge server preloaded (factory installed) with Windows Server 2019 or Windows Server 2022 OEM. There are three OEM editions available - Essentials, Standard and Datacenter. See the matrix <a href="here">here</a> for a list of PowerEdge servers and the supported operating systems. Customers are entitled to downgrade the operating system to any currently supported operating system. Dell Technologies offers these downgrade kits at the time of server purchase.

The downgrade kit media option highlighted must be selected at time of purchase to receive the downgrade kit. See example in the image below. The downgrade kit is not available to add on to order after order has been placed.

w/DVD Media,Multi Lang

connection is recommended.

Contact Support

Selected

OS Media Kits

✓ Windows Server 2022 Standard,16CORE,DF Recovery Image, Multi
Lang, (Downgrade not included)

For customers purchasing digitally delivered software, a high-speed internet
connection is recommended.

✓ Windows Server 2022 Standard,16CORE,Media Kit, Multi Lang,
(Downgrade not included)

✓ Windows Server 2022 Standard,No Media, WS2016 Std Downgrade
w/DVD Media,Multi Lang

For customers purchasing digitally delivered software, a high-speed internet
connection is recommended.

Note: Microsoft provided downgrade kits for a fee in the past on the website. Downgrade kits are no longer available on the Microsoft website. Downgrade kits may be offered at the discretion of OEM manufacturers as OEM manufacturers are not obligated to provide them. Dell Technologies currently offers downgrade kits for currently supported operating systems only at the point of sale, the option must be selected in the configuration on your initial order. The availability of downgrade kits offered by Dell Technologies is subject to change at any time.

Windows Server 2022 Standard, No Media, WS2019 Std Downgrade

For customers purchasing digitally delivered software, a high-speed internet

Note: Dell Technologies does not provide downgrade kits for Windows Server 2000, Windows Server 2003, Windows Server 2003 R2, Windows Server 2008, Windows Server 2008 R2, Windows Server 2012, Windows Server 2012 R2 as per the Dell Technologies agreement with Microsoft. Dell Technologies does not provide downgrade kits for any version of Windows Small Business Server. Additionally, individual components of the downgrade kits such as media, product ID's (PID) or activation codes are not available.

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#### **Affected Product**

Microsoft Windows Server 2016, Microsoft Windows Server 2019, PowerEdge M640, PowerEdge M640 (for PE VRTX), PowerEdge R240, PowerEdge R340, PowerEdge R420, PowerEdge R440, PowerEdge R540, PowerEdge R740xd ... <u>View More</u>

#### Product

Microsoft Windows Server 2016, Microsoft Windows Server 2019, Microsoft Windows Server 2022, Microsoft Windows 2008 Server R2, Microsoft Windows 2008 Server Service Pack 2, Microsoft Windows 2012 Server, Microsoft Windows 2012 Server R2

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